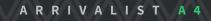


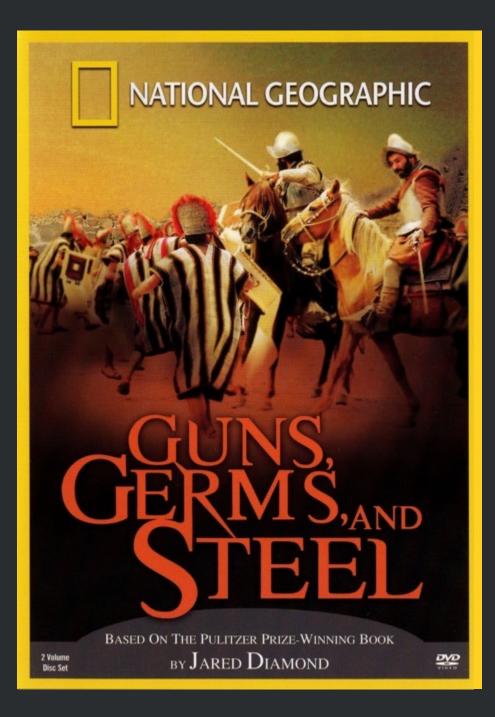
- How COVID19 Changed Travel to NC
- Jumpstarted the Shared Economy
- And how you can benefit from the new travel normal











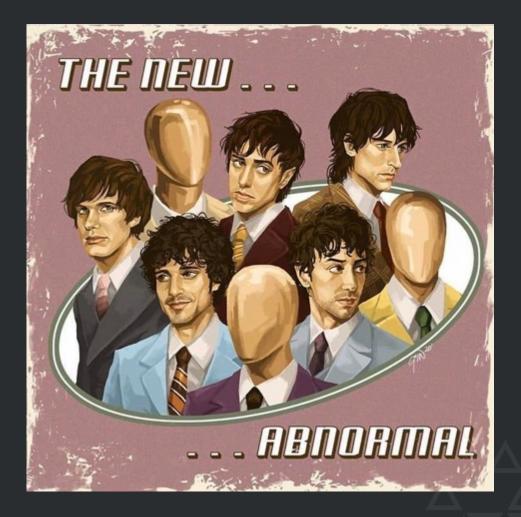
#### Momentous Moments of Change

# Happen when emerging technology collides

With life-changing health issues.

## What Does this Mean for Me?

- North Carolina Travelers:
  - 1. Coming from different origin markets and going to different places
  - 2. Driving In Different Cars
  - 3. And staying in Different Places





### What's Disrupting Travel? Homes, Germs and Wheels





HOMES

Vacation Rentals disrupting Overnights

#### GERMS

Are changing where we go



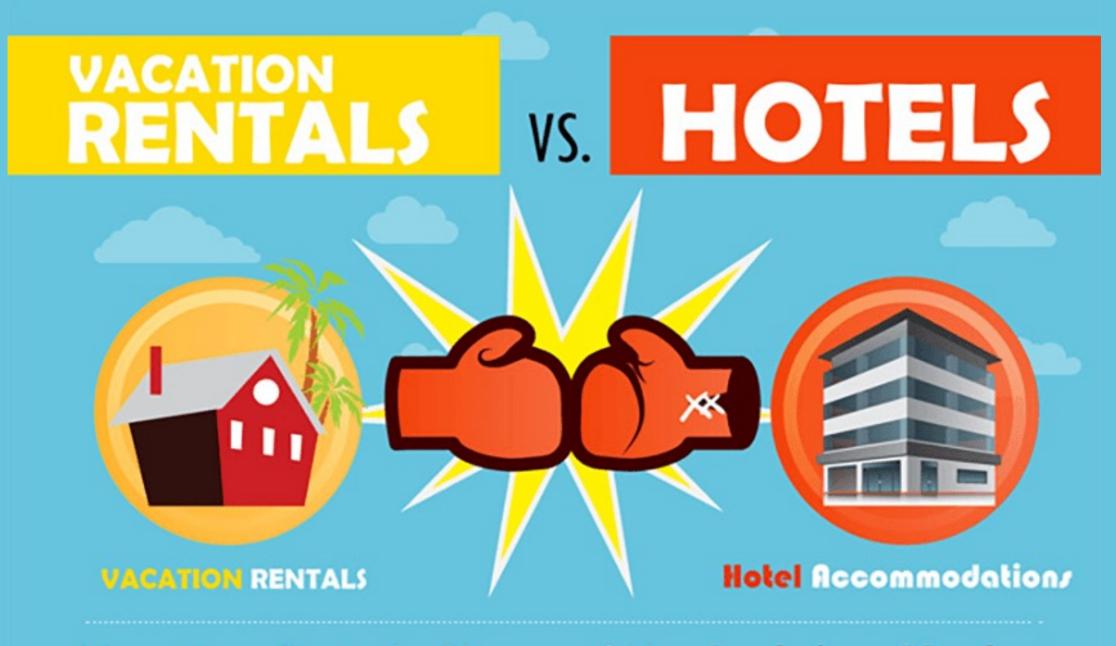
#### WHEELS

Electric Vehicles are changing how we get there



# Homes, Germs and Wheels

How Have Homes Changed Travel to North Carolina?



Vacation Rentals Share of the Lodging Market

#### Movement is the Glue that Ties the Travel Experience Together



We see the consumer through the spending events



We see the consumer through their survey



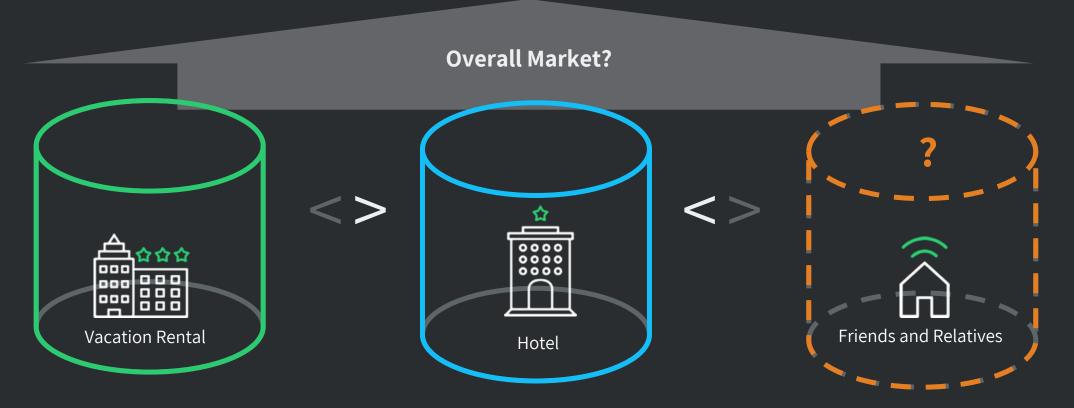
Location Data is the glue that ties the entire consumer experience together



Length of Stay



## All Lodging Data Lives in Silos



- But how is the total overnight market shifting?
- Which Sectors is Gaining or Losing Share to Others?
- Where are the new Overnight Revenue Opportunities?

Phones stay overnight.. everywhere.



### **Phones Stay Overnight Everywhere**



- See overall market shifts
- Understand share shifts
- Find emerging revenue opportunities

#### What's the Total Overnight Market Look like?

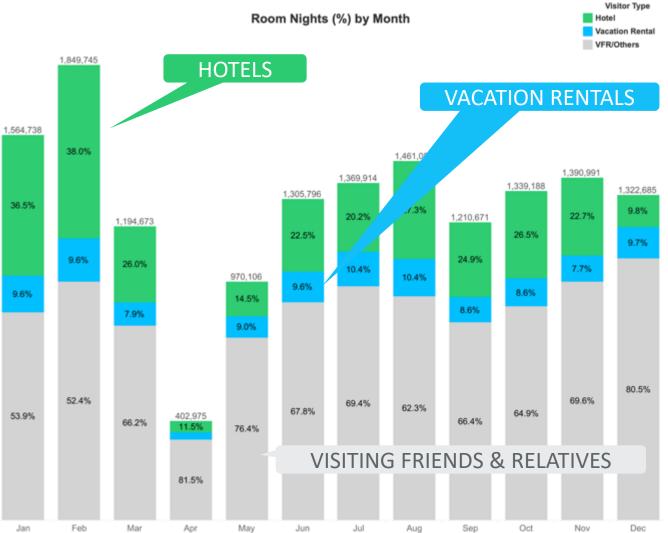
VFR/Others

Total Room Nights 15,382,563			25.0%	9.2%	65.8%
1	Houston	3,853,182	23.4%	9.6%	67.0%
2	Dallas/Fort Worth	2,756,623	27.8%	9.8%	62.4%
3	San Antonio	1,635,137	15.9%	7.1%	77.0%
4	Waco/Temple/Bryan	908,264	10.9%	7.6%	81.4%
5	Harlingen/Weslaco/B	498,787	30.6%	8.8%	60.6%
6	Corpus Christi	360,898	19.8%	6.4%	73.8%
7	Los Angeles	313,298	30.6%	12.5%	56.9%
8	Tyler/Longview/Lufki	228,911	27.0%	7.4%	65.6%
9	San Francisco/ Oakland/San Jose	182,052	29.9%	10.5%	59.6%
10	Beaumont/Port Arthur	208,804	35.0%	8.0%	57.0%
11	Chicago	163,442	31.0%	12.2%	56.8%
12	El Paso	165,941	32.8%	8.8%	58.4%
13	New York	145,493	30.9%	16.7%	52.4%
14	Odessa/Midland	150,583	29.3%	5.0%	65.7%
15	Denver	140,583	25.7%	10.2%	64.0%
16	Lubbock	120,802	29.0%	5.0%	66.1%
17	Austin-Tx	125,613	7.8%	4.7%	87.5%
18	Abilene/Sweetwater	120,371	27.1%	6.0%	66.9%

Hotel

Vacation Rental

Total Room Nights





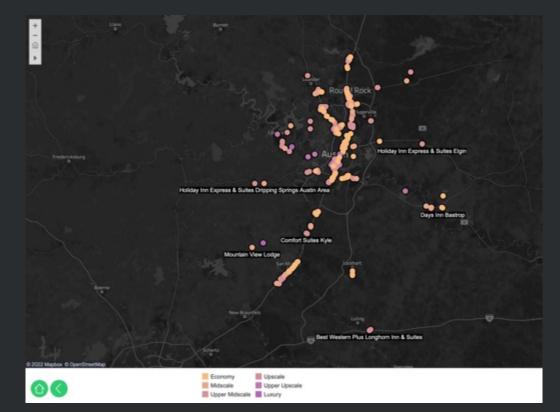
## Austin, TX – Who's Winning - Hotels or Vacation Rentals?

#### **Case Study Setup:**

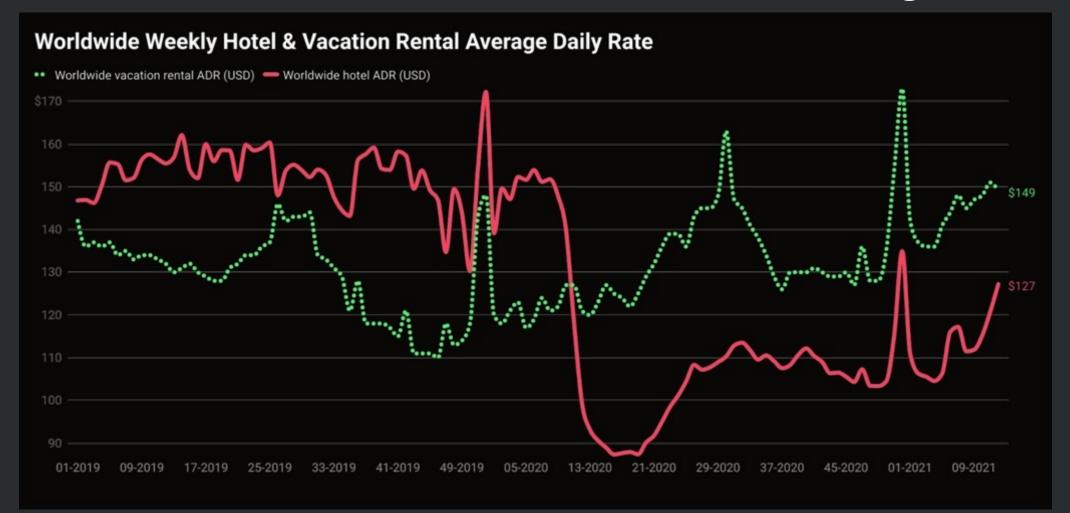
• Monitor overnights visitors to Austin and determine their lodging type.

#### **Case Study Objective:**

• How has the pandemic impacted visitor's lodging preferences in Austin?



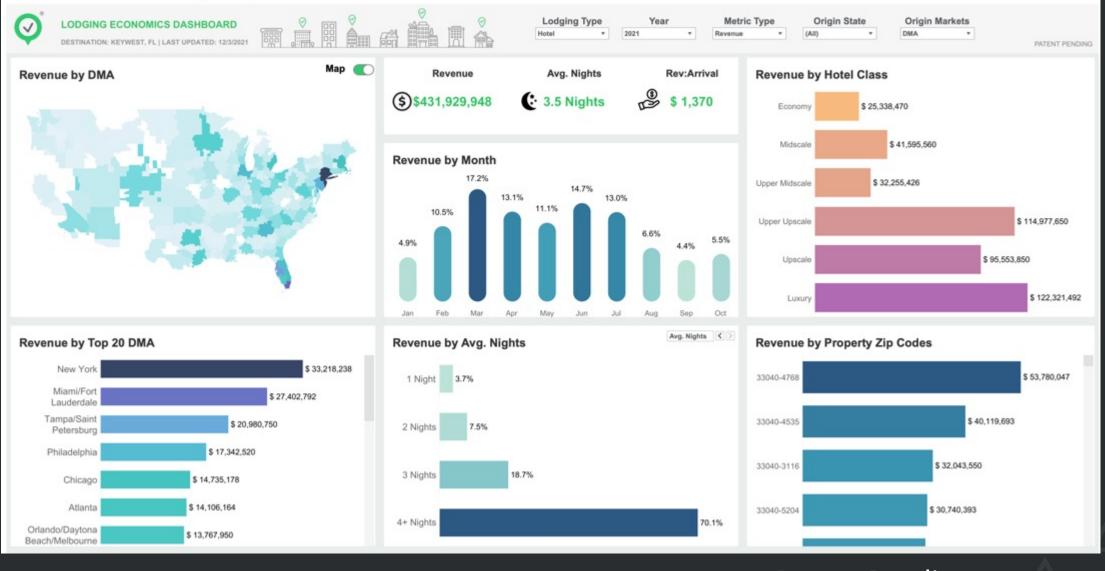
# **Vacation Rental Rental ADR Flipped Hotel during COVID19**



Transparent & Amadeus Hotel & Vacation Rental COVID-19 Recovery



#### Introducing Arrivalist Lodging Economics Dashboard ™



# Homes, Germs and Wheels

• How have Germs Changed Travel to North Carolina?

Challenge Question

# What percent of out-of-state NC travelers arrive by car?

- A)80%
- B)70%
- C)45%
- D)95%



#### Arrivalist Clients...



#### Of Arrivalist Clients had a change in one of their Top 3 Origin markets, going into 2021



## Germs: How North Carolina Road Trip Origins have Changed

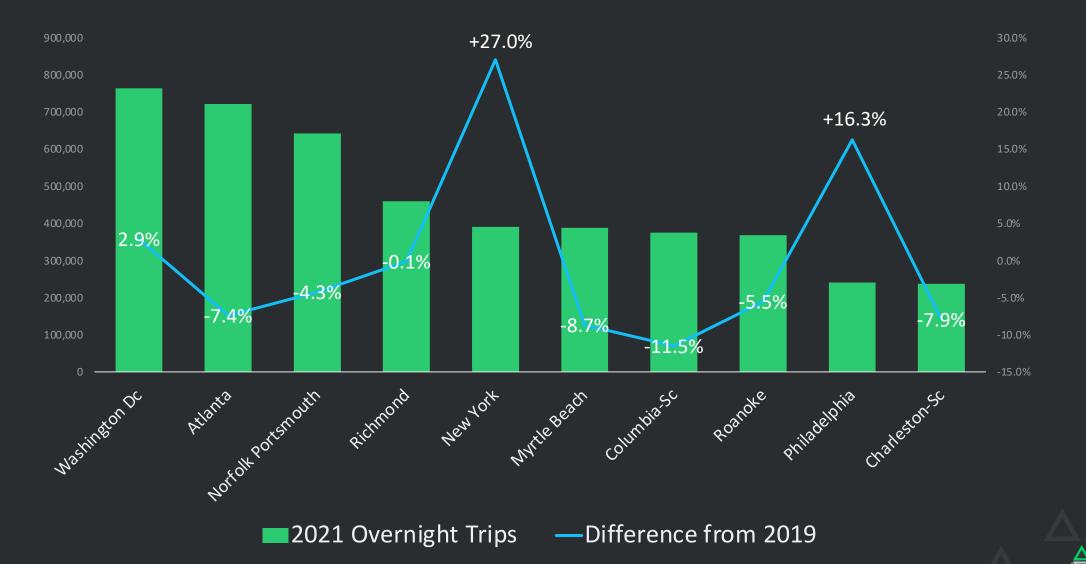
#### **TOP FIVE IN 2019**

- Atlanta
- Washington DC
- Norfolk/Portsmouth/ Newport News
- Richmond/Petersburg
- Florence/Myrtle Beach

#### **TOP FIVE IN 2021**

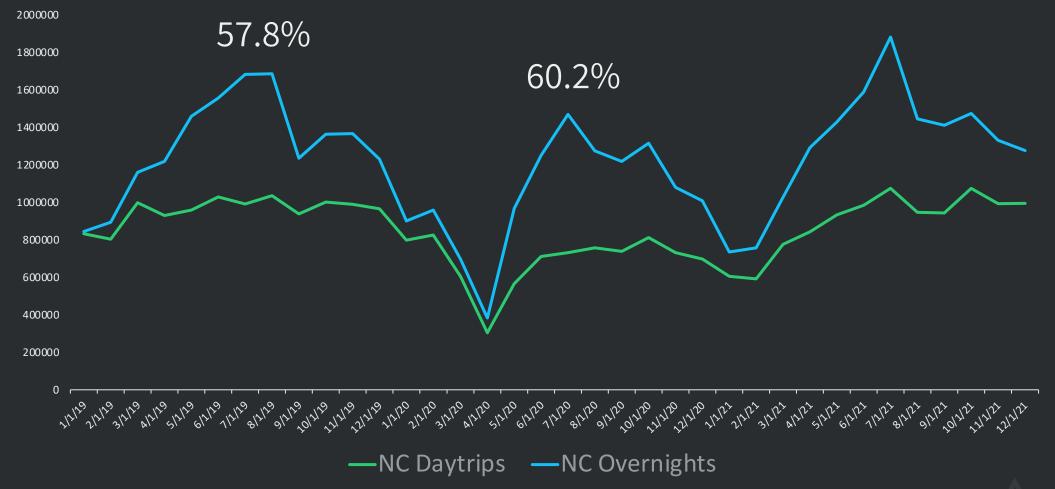
- Washington DC
- Atlanta
- Norfolk Portsmouth
- Richmond
- New York

#### Germs: How North Carolina Visits have Changed

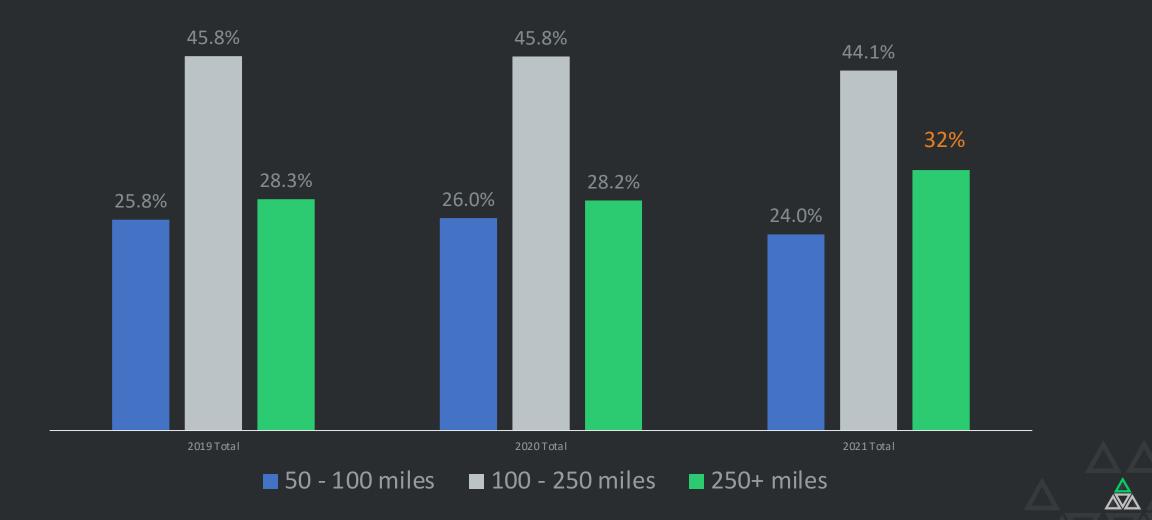


## Germs: An increasing % of Road Trips are Staying Overnight

59.3%



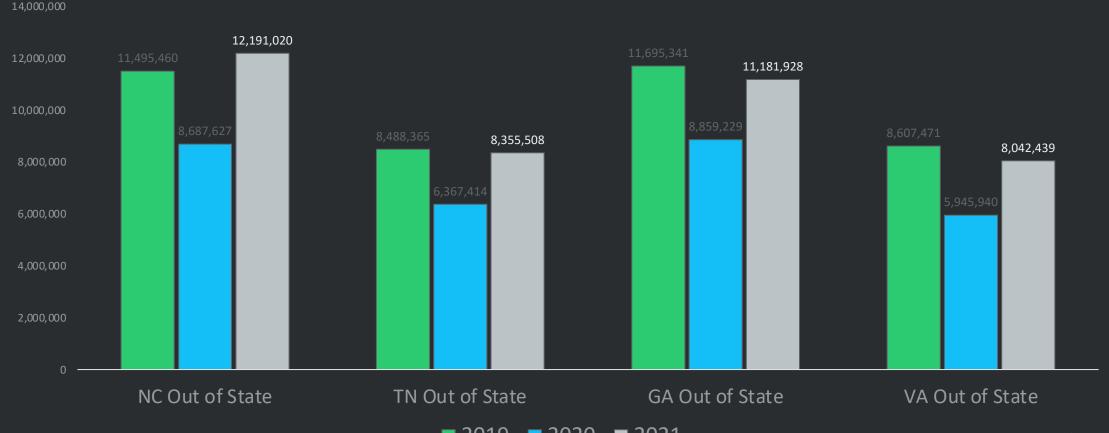
#### Germs: Trips From 250+ Miles Have Climbed 13%



## The Competition: We are not in this Alone

A Y L

### **Overnight Road Trip Volume Has Increased Vs Competition**



**2019 2020 2021** 

## **Overnight Road Trips to NC Held; Competing States Fell**



# Homes, Germs and Wheels

• Let's talk about Wheels

## A Giant Change is on the Horizon

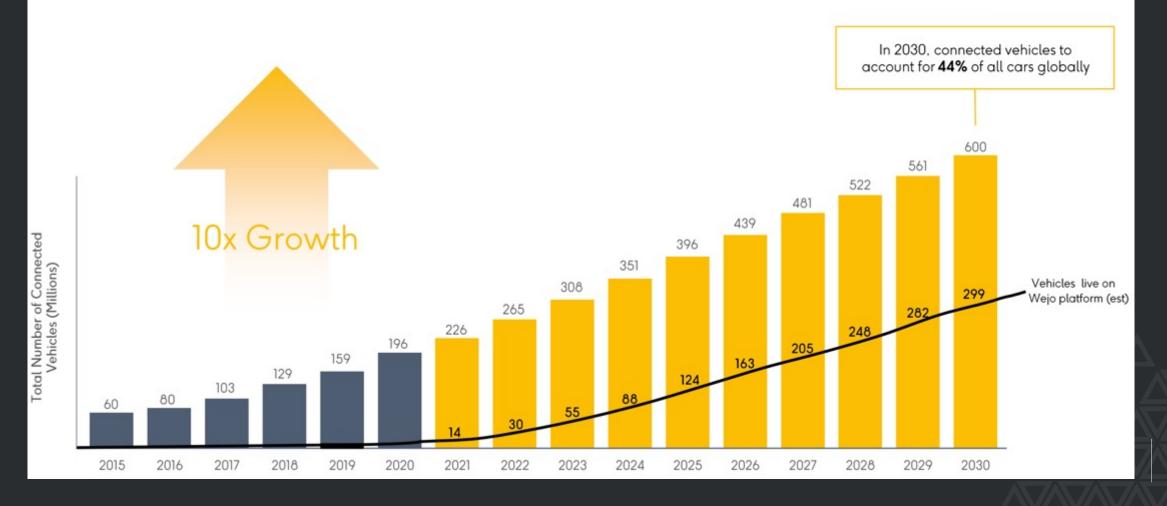




#### By 2030, 10X Growth Will Mean 44% of Cars will be EV

#### The Universe of AV, EV & Connected Vehicles is Rapidly Expanding

From 2020 to 2030, the total number of connected vehicles is projected to triple



V

### **Electric Vehicles:** Yes - it's Finally Happening

- 7 of 8 Super Bowl Auto Ads Featured Electric Vehicles
- GM will be All Electric by 2035
- Even before the pandemic, 80% of all longhaul travel is in cars, which means:
- "The MAJORITY of economic impact from travel comes from passenger vehicle travel"



#### There's Just One Problem...



# Range Anxiety

# How do we turn the GREAT American Road Trip...



# **Into the GREEN American Road Trip?**



# **Put Chargers Where Travelers Go**

### What's Disrupting Travel? Homes, Germs and Wheels





HOMES

Vacation Rentals disrupting Overnights

#### GERMS

Are changing where we go

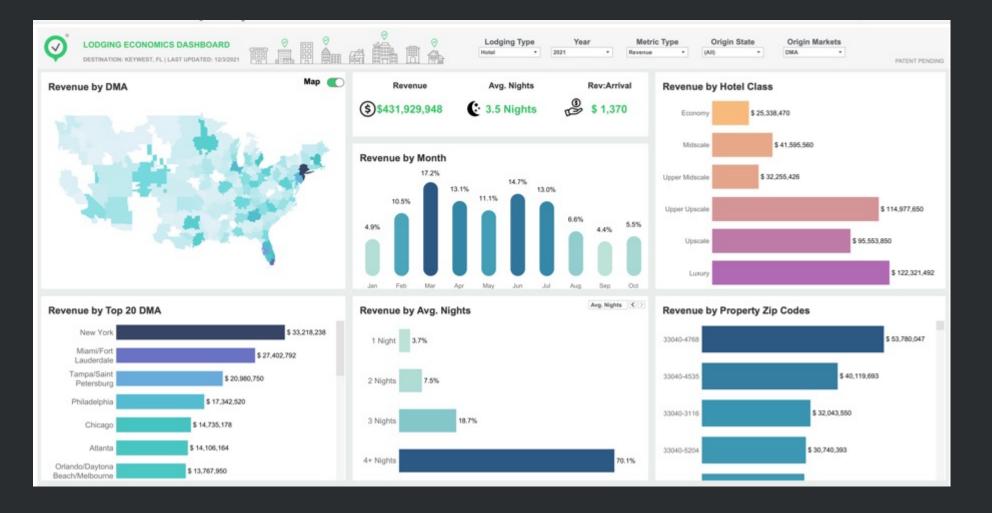


#### WHEELS

Electric Vehicles are changing how we get there



#### How Are Hotels Vs Vacation Rentals Trending for you?



#### Arrivalist Lodging - Now in Visit NC Co Op



